

RE: EVOLUTIONARY DECKING

Letter of Recommendation

To whom it may concern:

I am writing this reference for Mr. Frank Crenshaw as his customer. Frank built the 695 sq. ft sunroom at the back of our house. While working on the project Frank was totally dedicated to our success and satisfaction. He built a trust-worthy partnership with us and collaboratively influenced his organization to meet our needs when misunderstandings arose.

His competency, physical strength and communication skills are exquisite. We have had no problems or issues with the work Frank did on the room. Everything still works perfectly. All the county inspection passed on the first test. Only once, did Frank have another person helping him carry heavy load in awkward parts of the building. Frank maneuvered even the ridge beam on his own! Even on rainy days Frank would come and progress the project as much as he could so there would not be delays to the original committed completion date. On weeks, when it was absolutely impossible to get work done due to weather, he came on weekends and progressed things.

Frank communicated directly and openly with us. Any outage we were going to suffer as a result of the project, Frank alerted us well in advance so we could make alternate plans. We did not get any surprises regardless of complexity of the tasks that needed to be done.

Frank bought his own water, snacks and food everyday. He never came in the house unless it was pre-planned and arranged. His ethical standard is above reproach. When there were several options, Frank presented all options to us and then gave his recommendation and reasons behind them. And asked us to make the decision on the way forward. He always showed respect for our opinion regardless of our own ineptness in the subject area concerned.

We would be happy to speak to anyone who would like to discuss Frank's credentials with us. If you would like to come visit our home and see the work Frank has done, you are more than welcome to do so. Please arrange any visits through Frank.

Sincerely,

Alison Kasbe